

# The Fraudster's Perspective on Fraud: Insights, Solutions and Prevention Strategies



## 9:00 Arrival and Registration

### 9:30 Welcome from the Chair

Mike Adlem (Barclays Wealth Management)

### 9:40 Learning from Fraudsters: Launch of 2nd Phase of Protiviti Report

Professor Martin Gill (Perpetuity Research and Consultancy International)

This presentation will focus on the findings from additional interviews with fraudsters undertaken in prison. This is the first time these interviews have been discussed in public. Professor Martin Gill will report on the 'insiders view' of how frauds took place, and how fraudsters managed the various risks until they were caught. In addition to passport frauds he will report on a range of company deceptions, some involving collusion.

### 10:20 Chip and Pin: How Offenders Will Get Around Technology

Frank Stajano (University of Cambridge)

The Card Payment System, popularly known as 'Chip and Pin', was designed to augment and eventually replace the magnetic stripe on bank cards, which many fraudsters can nowadays clone with relative ease. Researchers at the University of Cambridge have highlighted a number of vulnerabilities of the new system. This talk will discuss some of the technical problems, some ways that fraudsters might exploit them, as well as the liability issues associated with the shift from signature to PIN.

## 10:45 Coffee

### 11:00 The Ex-Fraudster Perspective

Professor Martin Gill has invited former fraudsters to discuss their offences. They have all served prison sentences for frauds.

In this space they will discuss:

- How workplace environments can be conducive to fraud.
- The skills and techniques of the commercial fraudster.
- The art of avoiding detection and the process of managing the risks.
- The ways in which organisations make it easy for the fraudsters.
- Getting caught: what went wrong?

The ex-fraudsters will outline their own experiences and then via interviews and questions from the floor further elaborate on how they committed their offences.

## 13:00 Lunch

### 13:20 Live Demonstration of Computer Forensics during lunch

Pat Beardmore (Protiviti)

Digital evidence plays a key role in the fight against fraud. Computer forensic technology enables us to access this evidence in a timely and reliable manner. During lunch, Pat Beardmore, Head of Computer Forensics at Protiviti will be presenting a fraud investigation case study including the latest computer forensic techniques. Pat is the former Head of Computer Forensics at the Office of Fair Trading and has over fifteen years experience within the law enforcement arena.

## Fighting back

### 14:00 The Police Response

Steve Wilmott (City of London Police)

This presentation will consider the police response to frauds. In particular Steve will highlight the ways in which the police are developing innovative responses to tackle financial crime in a variety of ways. Steve will highlight areas of success and some of the practical difficulties and aspirations going forward, including the potential for business sector to be police partners in the fight against financial crime.

### 14:30 Using the Law Wisely

Jonathan Wood (Head of Dispute Resolution at Clyde & Co)

This presentation will present the lawyer's viewpoint. Jonathan Wood will draw upon his 20 years experience in international fraud-related cases, plus seven years as a criminal defence lawyer.

### 15:00 What Can Be Expected of the Audit Function

Alec Richmond (President of the Institute of Internal Auditors UK and Ireland)

This presentation will focus on the role of a modern internal audit function in ensuring a robust approach to fighting fraud. Internal Audit has a key role to play in formulating an organisation's approach to fraud management. Alec Richmond will explain how this can be done and how the roles of management, internal audit and the board can be co-ordinated to best effect.

## 15:30 Coffee

### 15:45 A Former Fraudster Discusses 'Life After a Fraud Conviction'

### 16:30 Panel Discussion

Chairman Sean Holohan (Protiviti)

All speakers are invited to answer audience questions.

### 17:00 Chairman's Summary

### 17:15 Drinks Reception Sponsored by Protiviti

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